



Assistance Dogs
INTERNATIONAL

Assistance Dogs International

Complaint Form (Accredited Member or Candidate Program)

Assistance Dogs International, Inc. (ADI) is a coalition of Assistance Dog provider programs who agree to abide by the ADI Standards. Please fill in each area completely giving as much detail as possible and send completed form to: Assistance Dogs International, P.O Box 162, Lake Orion, Michigan, 48361 or email to david@assistancedogsinternational.org. All information and documentation submitted to ADI as part of the complaint process will be shared with the Accredited Member or Candidate program and ADI staff necessary to the process. ADI does not accept anonymous complaints.

ADI requires complainants to complete the complaint process with the ADI Accredited Member or Candidate program before it will accept a complaint directly from the complainant. Have you completed the complaint process with the ADI Accredited Member or Candidate program? **YES** **NO**

Was a satisfactory resolution of your complaint reached using the complaint process of the Accredited Member or Candidate program? **YES** **NO**

Complainant Name:

E-mail:

Daytime Phone:

Alternate Phone:

Complainant Address:

Date(s) Issue Occurred:

Name of Organization:

Name of Person/Dog Involved:

Address of Facility where issues occurred:

Relationship to Organization (ex. Client, volunteer, puppy raiser, etc.):

Please describe the nature of the issue (attach additional sheets if needed):

Please explain how you have tried to resolve this issue:

What would you consider a proper solution to this issue:

Signature:

Date: